

## **IC/ID IMPLEMENTATION PLAN**

The City of La Canada Flintridge proposes to follow the IC/ID program as stated in the Los Angeles County SQMP. Implementation will include the available forces including Los Angeles County Sewer Maintenance, County Road Department, City Field staff and the public at large.

The City of La Canada Flintridge maintains a Citizen complaint process for a wide variety of issues, Illicit Discharges is one of those areas covered by this program. When a complaint is received at City hall in person or by Telephone the complaint form is routed to the appropriate department and a staff member is dispatched to investigate.

1. If the staff member identifies the discharge as exempt under the permit, notes are made to that effect and the person complaining is notified of the results of the investigation.
2. If the complaint is found to be active, the staff attempts to identify the source and nature of the discharge, attempts to contain the flow and cause the stopping of the flow. The property owner is then notified of the violation and is told to desist any further discharge.
3. If the discharge is determined to be of an unknown nature the City notifies the County Hazmat to assure that proper safety measures are taken. Once the case is turned over to the Hazmat team, Los Angeles County Fire, their incident commander handles all further response.

The City of La Canada Flintridge is about half way through a program to provide Sanitary sewers to all properties. Because sewers were not available many property owners decided to divert the laundry tray from the septic system to the surface discharge. As the sewers are installed the City is requiring that these plumbing modifications be reversed to return to the sewer system. These gray water discharges amount to half of the reported discharges each year.